

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

MAGOUIRK, Brent, et al.

Serial No.: 10/052,577

Filed: 1/18/2002

CUSTOMER MANAGEMENT
SYSTEM

Docket No.: 36676

Confirmation No. : 7360

Group Art Unit No.: 3623

Customer No.: 23589

Examiner: LOFTIS, Johnna Ronee

AMENDMENT

In response to the Office Action dated June 30, 2006, Applicants respectfully request amendment and reconsideration of the above-identified application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.